



Michigan WIC Connect Mobile App

Getting Started

How to get the Michigan WIC Mobile App

The Michigan WIC Mobile App is available on both the iPhone App Store and Google Play for Android by simply searching for *Michigan WIC* or by scanning here.



How to Register

Registering with an Active WIC account.

To register, enter:

- Email Address
- *Password - passwords must be:*
 - ✓ Between 8 to 20 characters
 - ✓ Contain at least 1 lowercase and 1 uppercase letter
 - ✓ Contain at least one number (0-9)
- Confirm Password
- Active Family ID
- Active EBT Card Number
- Parent/Proxy Birth Date

WIC Connect

Michigan Bridge Card

Michigan EBT

wic Connect

Email Address _____

Password _____

Login Forgot Password

Existing WIC Clients - Register

What is WIC? Am I Eligible? Resource Links

Clinics Stores Contact WIC

Register

*Email Address

*Password

*Confirm Password

*Family ID

*EBT Card Number

*Parent / Proxy Birth Date (MM/DD/YYYY)

Register

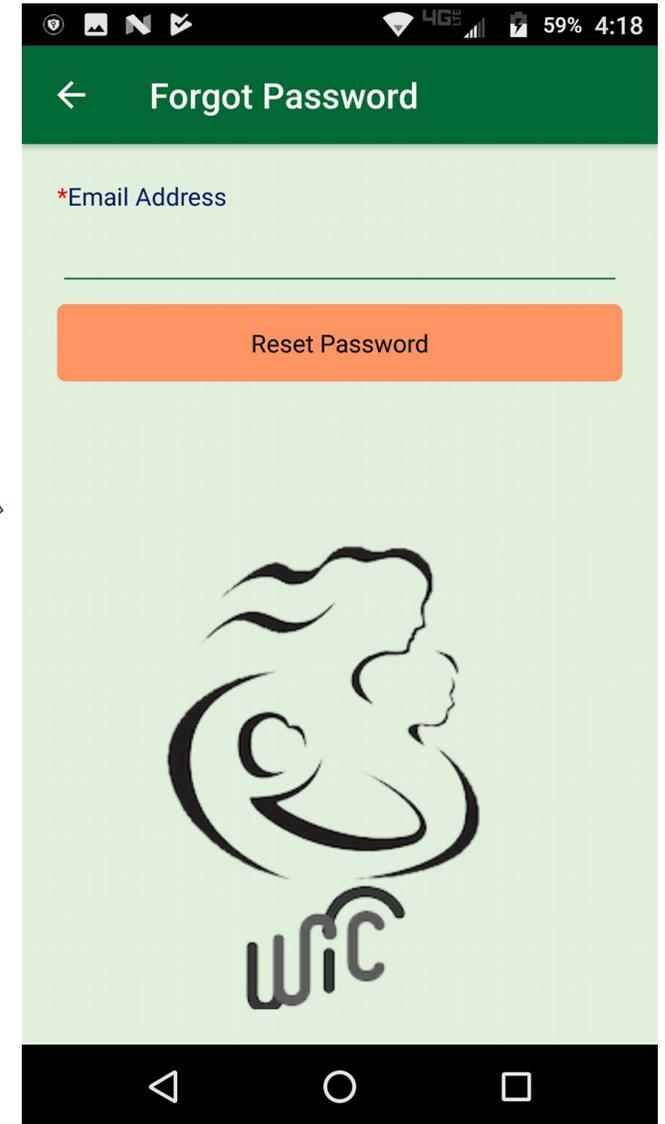
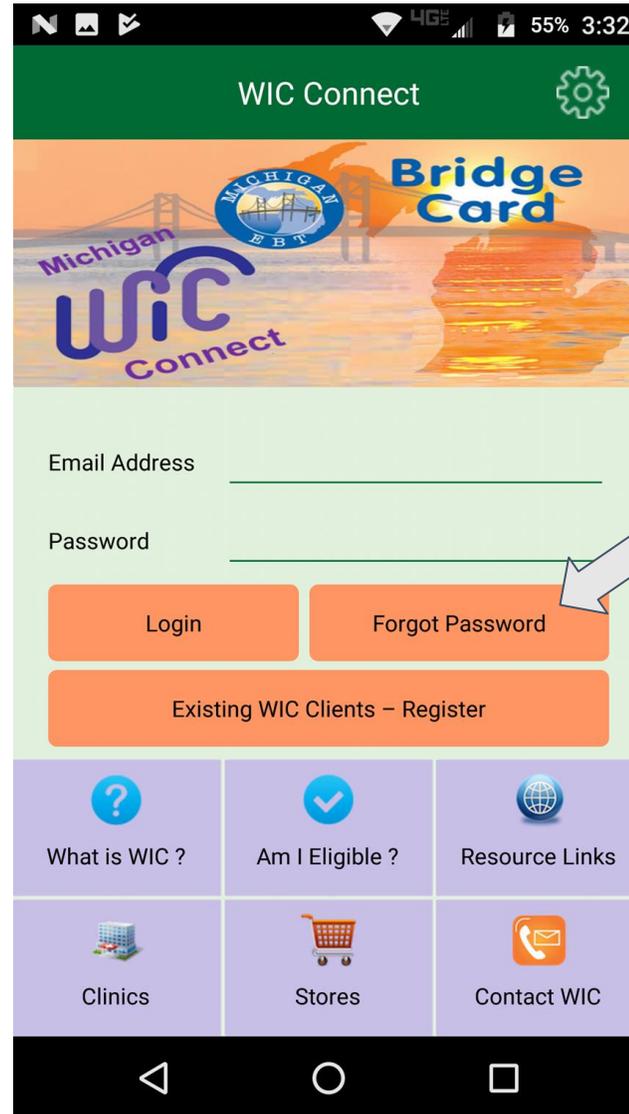
Forgot Password?

Use the Forgot Password screen to reset the password linked to the account.

To reset the password, enter:

- Email Address

Once the account is verified, a new password can be entered.



What is WIC ?

This screen provides information about the program.

You do not need to have an account to get this information.

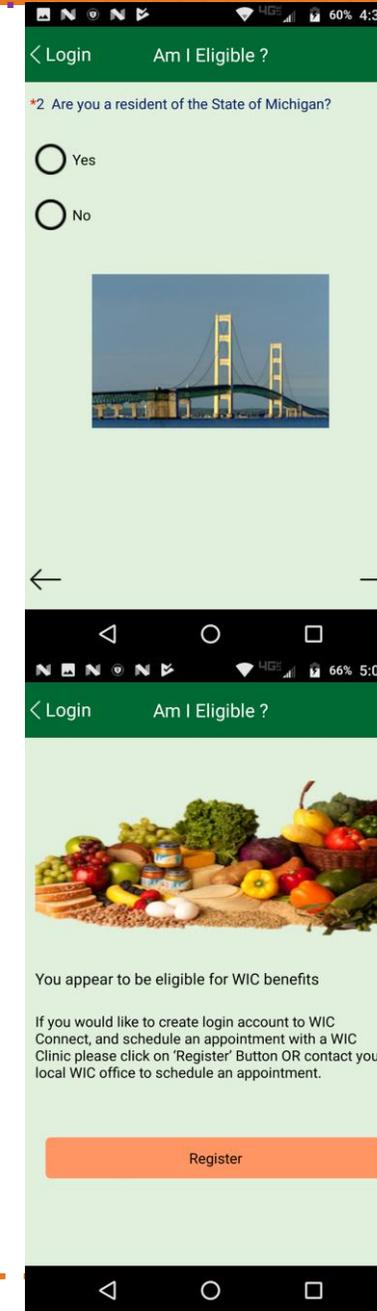
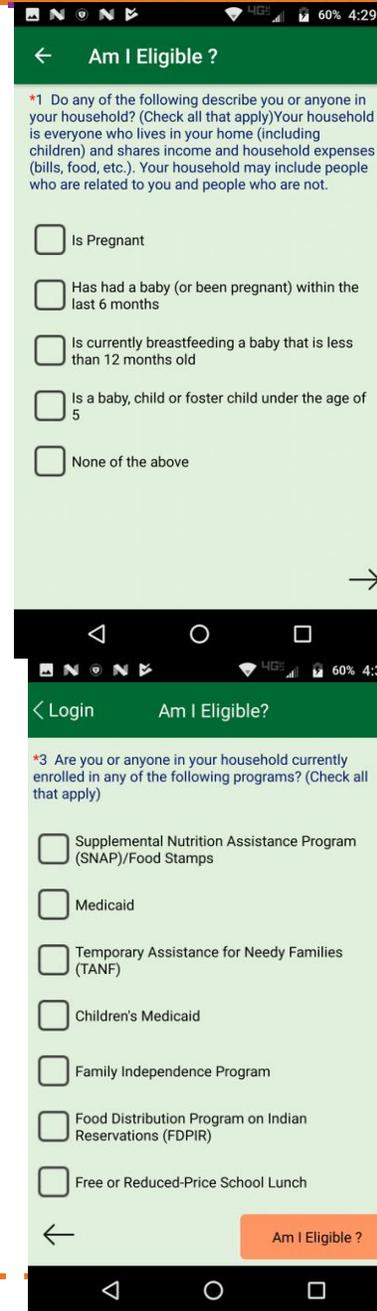


Am I Eligible ?

This screen has questions that you can answer to see if you are eligible for the program.

Depending on your responses, it is possible it will ask you for information about your household and income to determine eligibility.

After you answer these questions, it will tell you if you are eligible. If you are, there will be an option to register.



May Be Eligible -WIC Client

Am I Eligible ?

Am I Eligible ? screen

decides whether the client is eligible for WIC program or not.

← Am I Eligible ?

*1 Do any of the following describe you or anyone in your household? (Check all that apply) Your household is everyone who lives in your home (including children) and shares income and household expenses (bills, food, etc.). Your household may include people who are related to you and people who are not.

- Is Pregnant
- Has had a baby (or been pregnant) within the last 6 months
- Is currently breastfeeding a baby that is less than 12 months old
- Is a baby, child or foster child under the age of 5
- None of the above

→

← Login Am I Eligible ?

*2 Are you a resident of the State of Michigan?

Yes

No



← →

← Login Am I Eligible?

*3 Are you or anyone in your household currently enrolled in any of the following programs? (Check all that apply)

- Supplemental Nutrition Assistance Program (SNAP)/Food Stamps
- Medicaid
- Temporary Assistance for Needy Families (TANF)
- Children's Medicaid
- Family Independence Program
- Food Distribution Program on Indian Reservations (FDPIR)
- Free or Reduced-Price School Lunch

←



← Login Am I Eligible ?



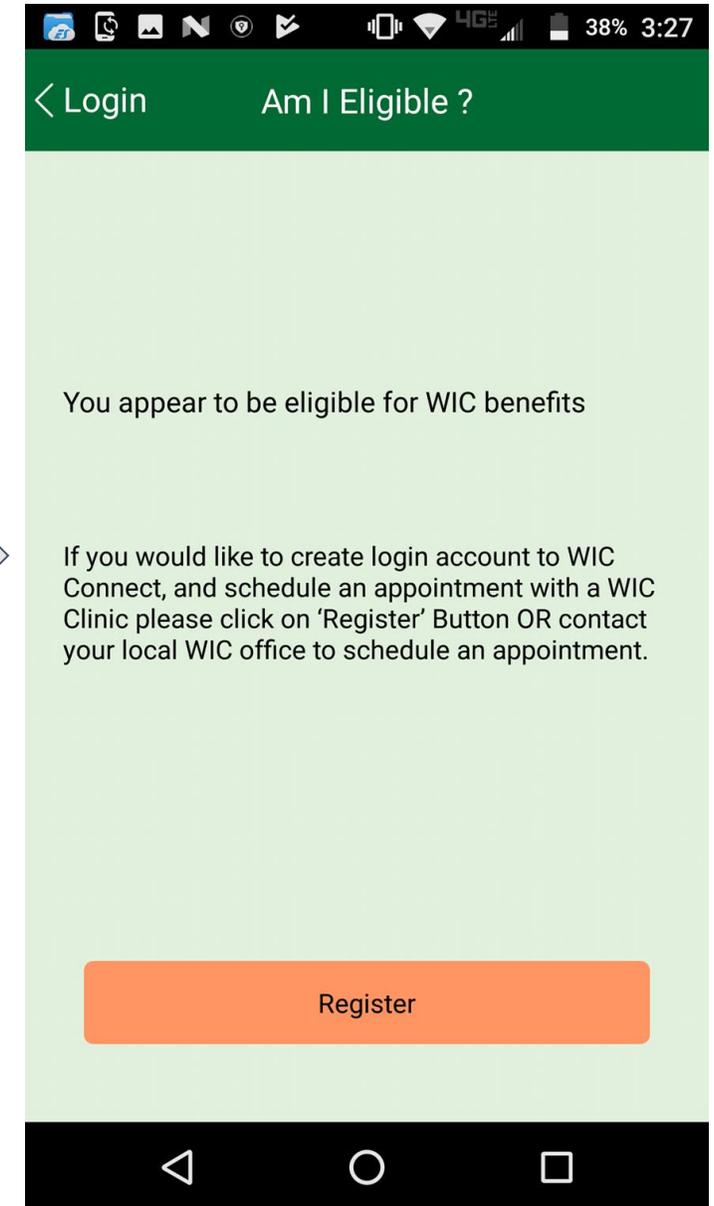
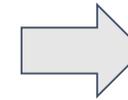
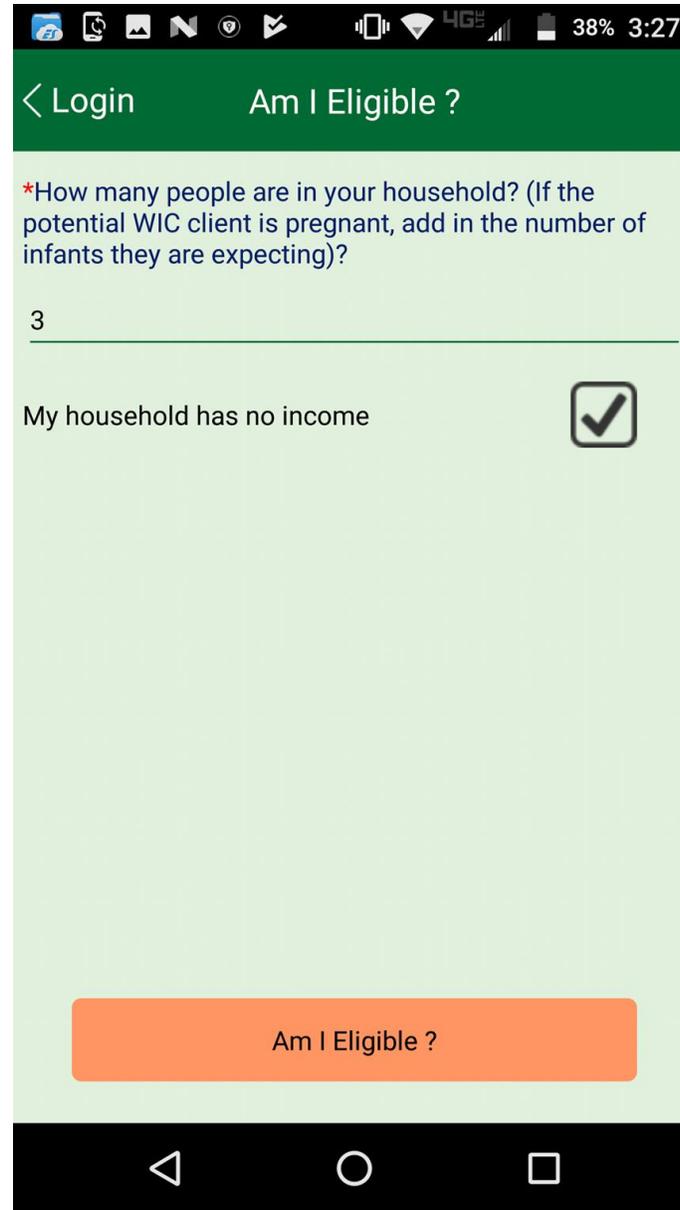
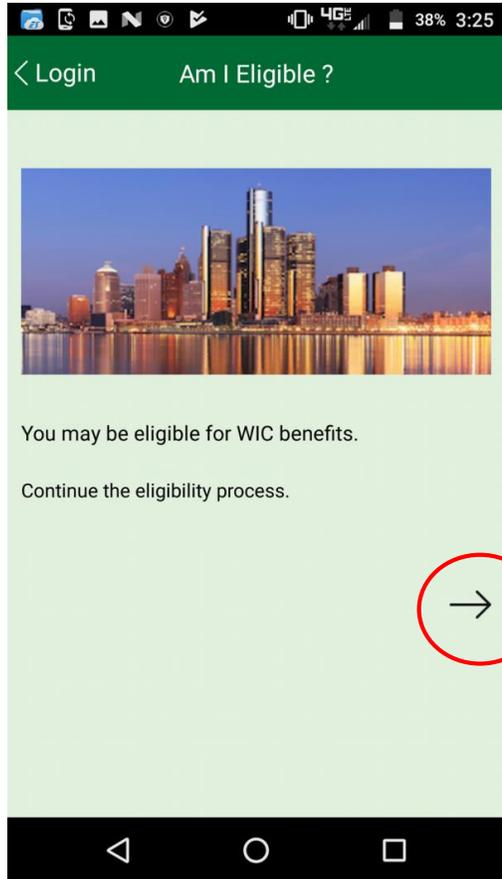
You may be eligible for WIC benefits.

Continue the eligibility process.

→

May be Eligible for WIC benefits

Clients are eligible for WIC program with no household income



Not Eligible -WIC Client

Am I Eligible ?

Am I Eligible ? screen decides whether the client is eligible for WIC program or not.

Based on your responses to the questions, it may tell you that you are not eligible for the program.

Am I Eligible ?

*1 Do any of the following describe you or anyone in your household? (Check all that apply) Your household is everyone who lives in your home (including children) and shares income and household expenses (bills, food, etc.). Your household may include people who are related to you and people who are not.

- Is Pregnant
- Has had a baby (or been pregnant) within the last 6 months
- Is currently breastfeeding a baby that is less than 12 months old
- Is a baby, child or foster child under the age of 5
- None of the above

Login Am I Eligible ?

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Yes

No



Login Am I Eligible?

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- Supplemental Nutrition Assistance Program (SNAP)/Food Stamps
- Medicaid
- Temporary Assistance for Needy Families (TANF)
- Children's Medicaid
- Family Independence Program
- Food Distribution Program on Indian Reservations (FDPIR)
- Free or Reduced-Price School Lunch

Am I Eligible ?



Login Am I Eligible ?



You do NOT appear to be eligible for WIC benefits.

Due to not being a resident of Michigan.

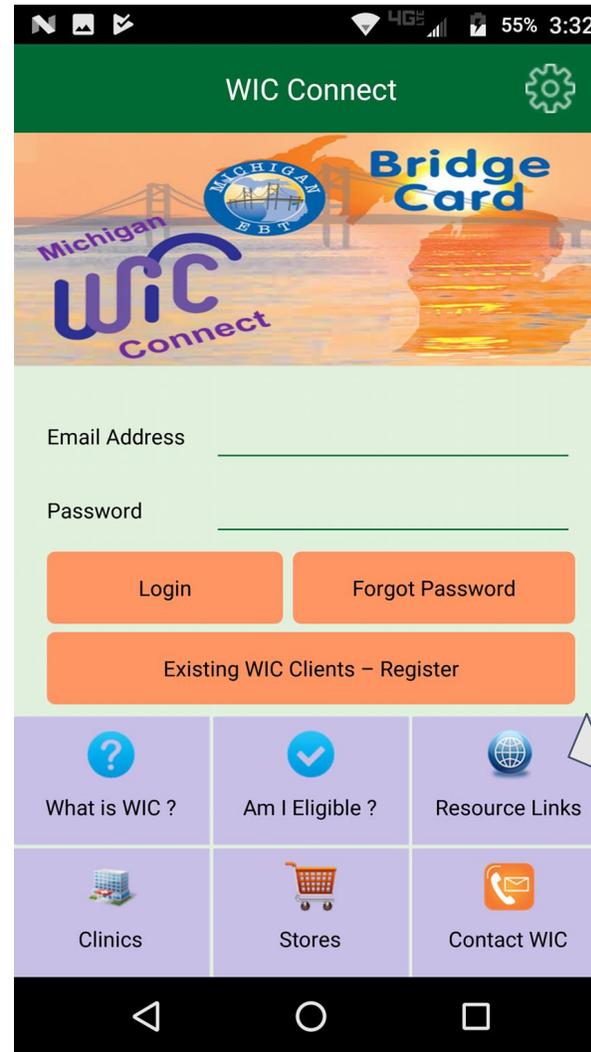
If you have questions please contact your local WIC office.

Clinic Locations

Resource Links

This screen provides access to several different links with additional information and resources for WIC.

The resource links screen is found on the WIC mobile app home screen.



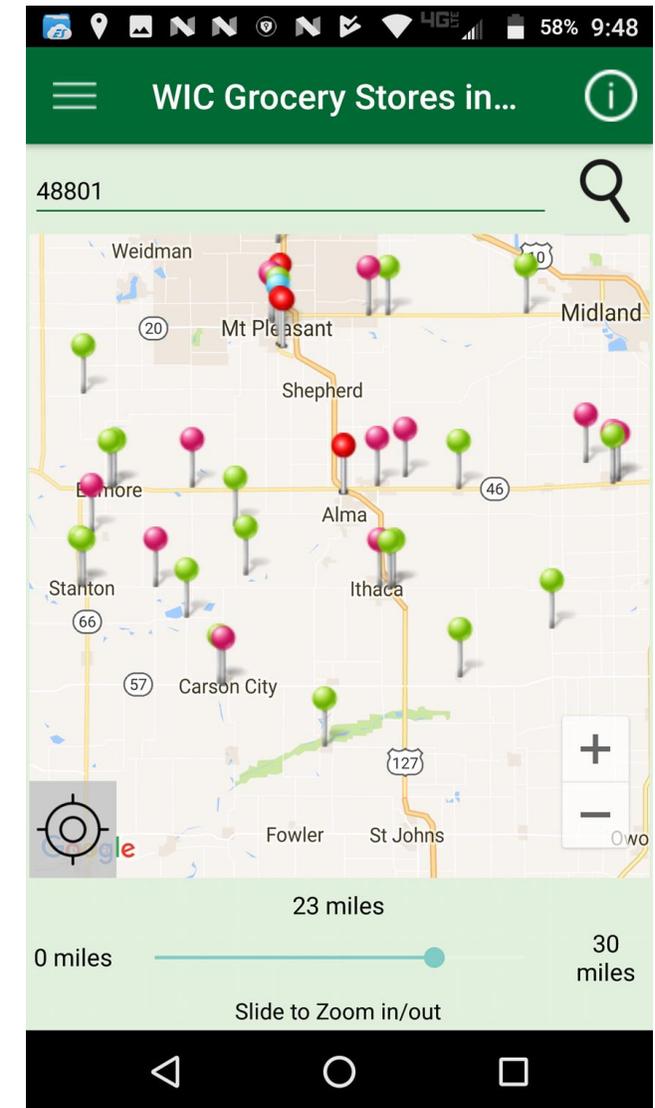
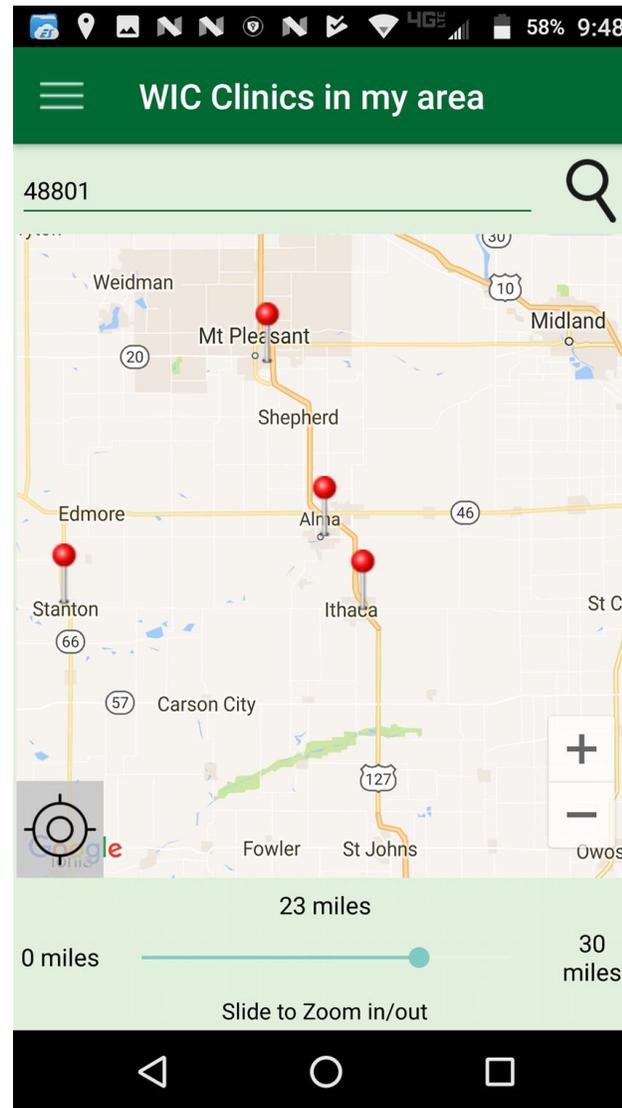
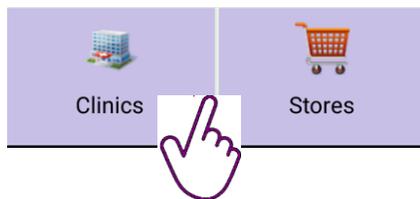
Clinics and Stores

Access Clinic information and locate other WIC Clinics around you on the Clinics screen.

Find out where to shop on the Vendor screen.

View address and phone number by selecting each pin on the map.

Expand or limit your search criteria by using the address search or simply by zooming in or out at the bottom of the screen.

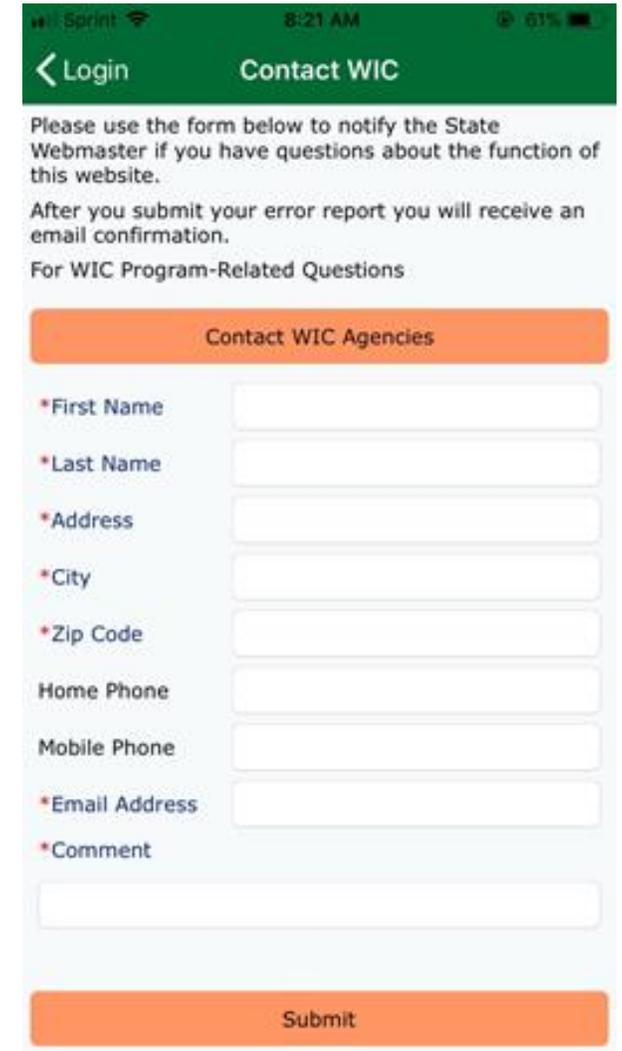
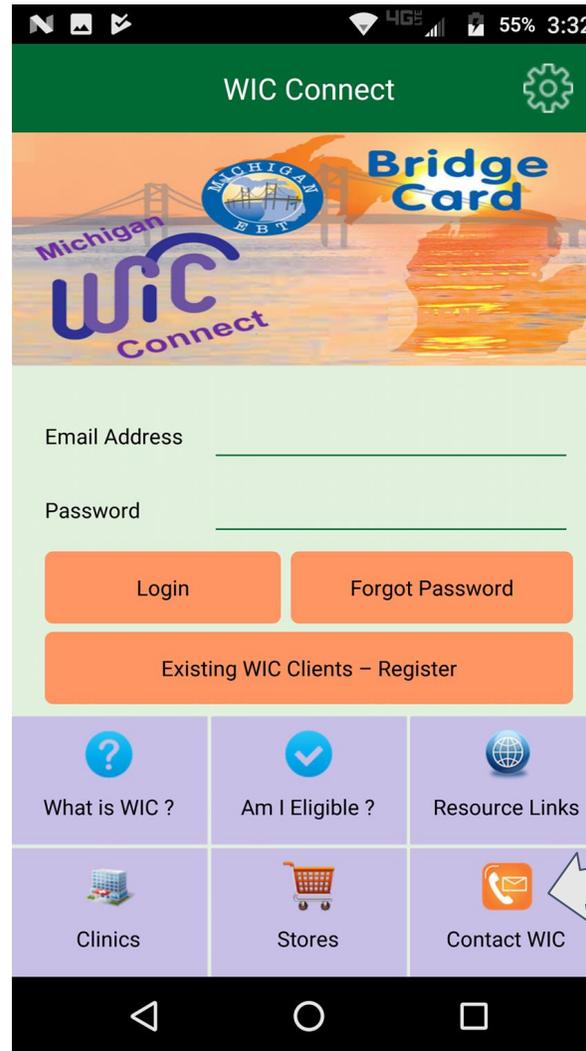


Contact WIC

There is a form that you can fill out in order to contact WIC with any question or problem you might have regarding the app.

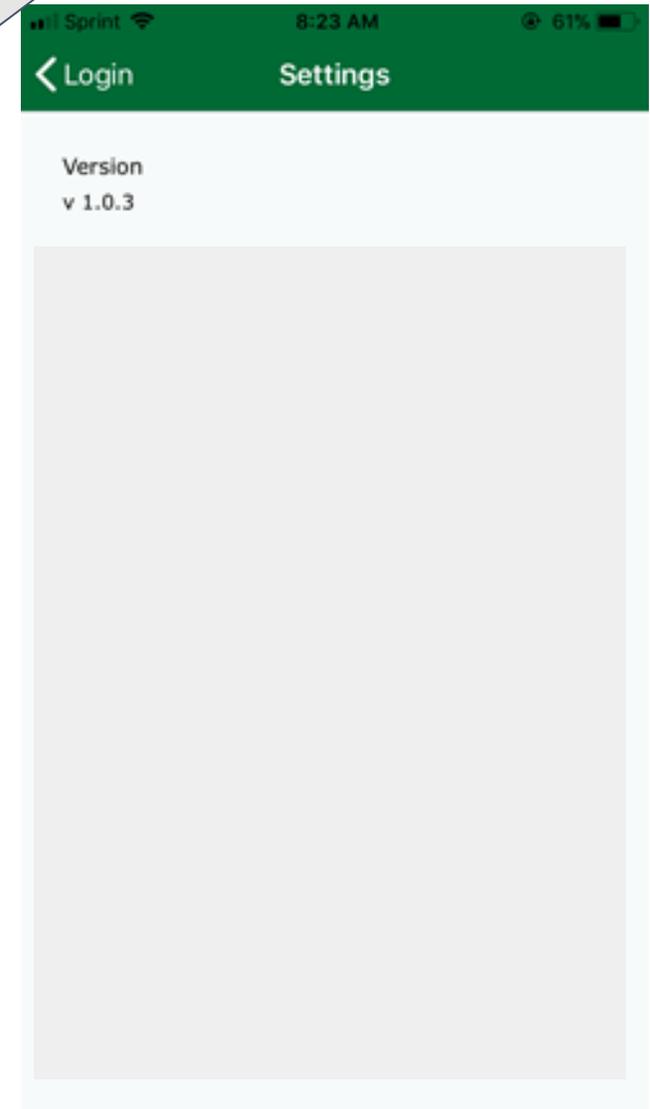
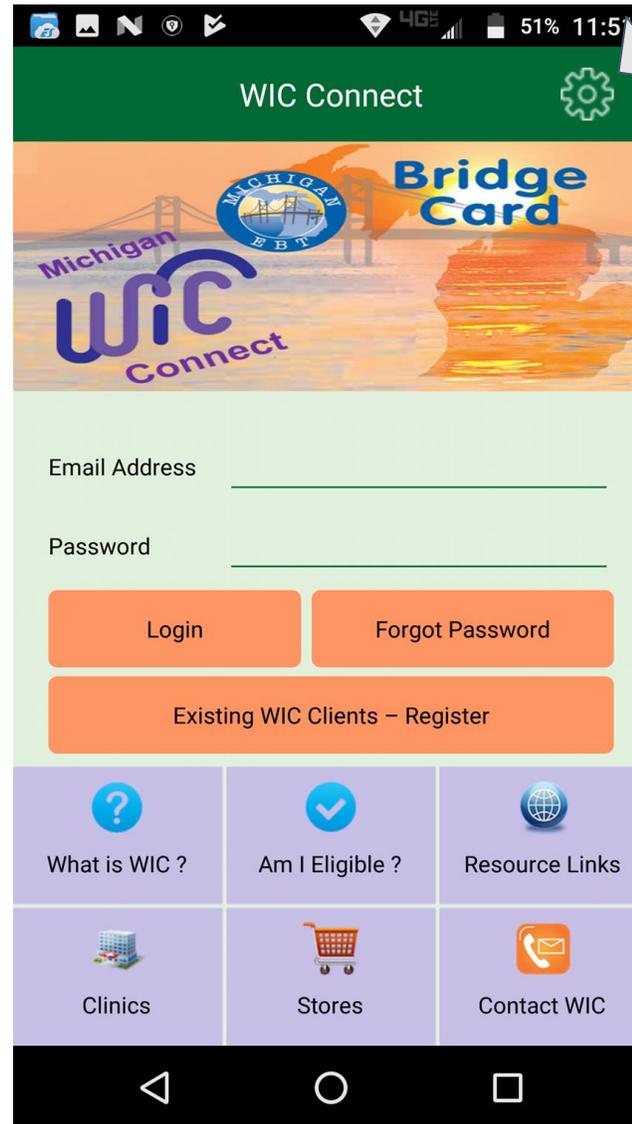
You just need to put your first name, last name, address, city, zip code, email address, and your problem or question.

WIC staff can use this information to contact you to respond to your question.



Mobile App Settings

Access the Settings screen on the Main Screen prior to logging into the App to view the version of the app.



Prospective WIC Client

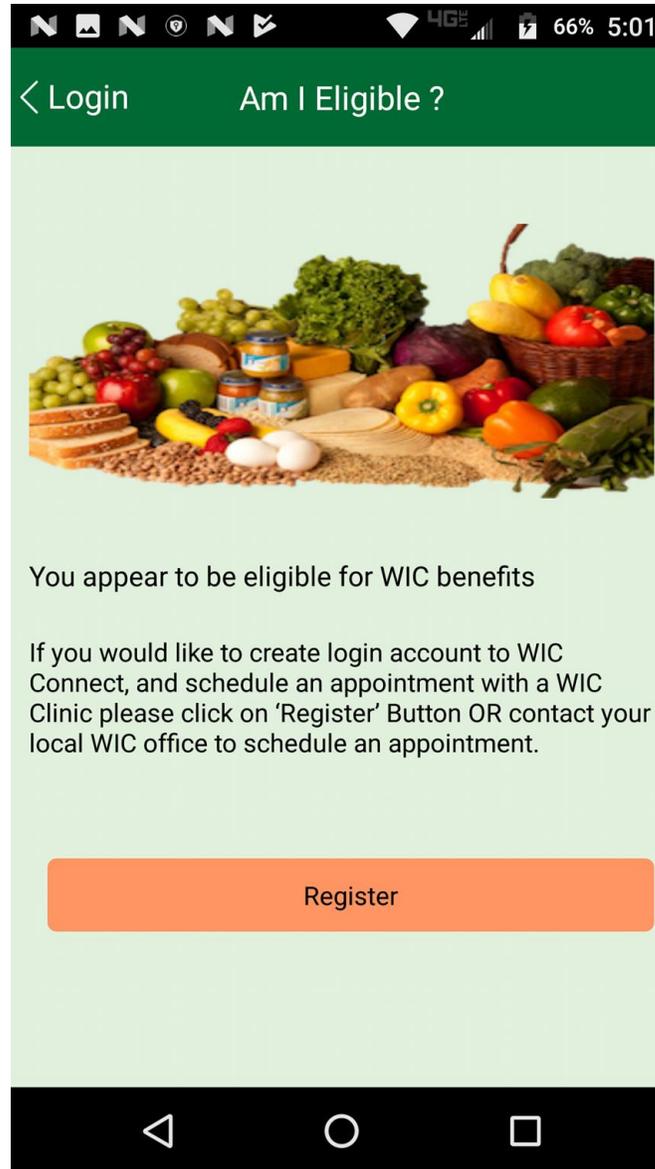


How to Register?

Registering a Prospective WIC Client:

To register, enter:

- First Name
- Last Name
- Birth Date
- Email Address
- *Password - passwords must be:*
 - ✓ Between 8 to 20 characters
 - ✓ Contain at least 1 lowercase and 1 uppercase letter
 - ✓ Contain at least one number (0-9)
- Confirm Password



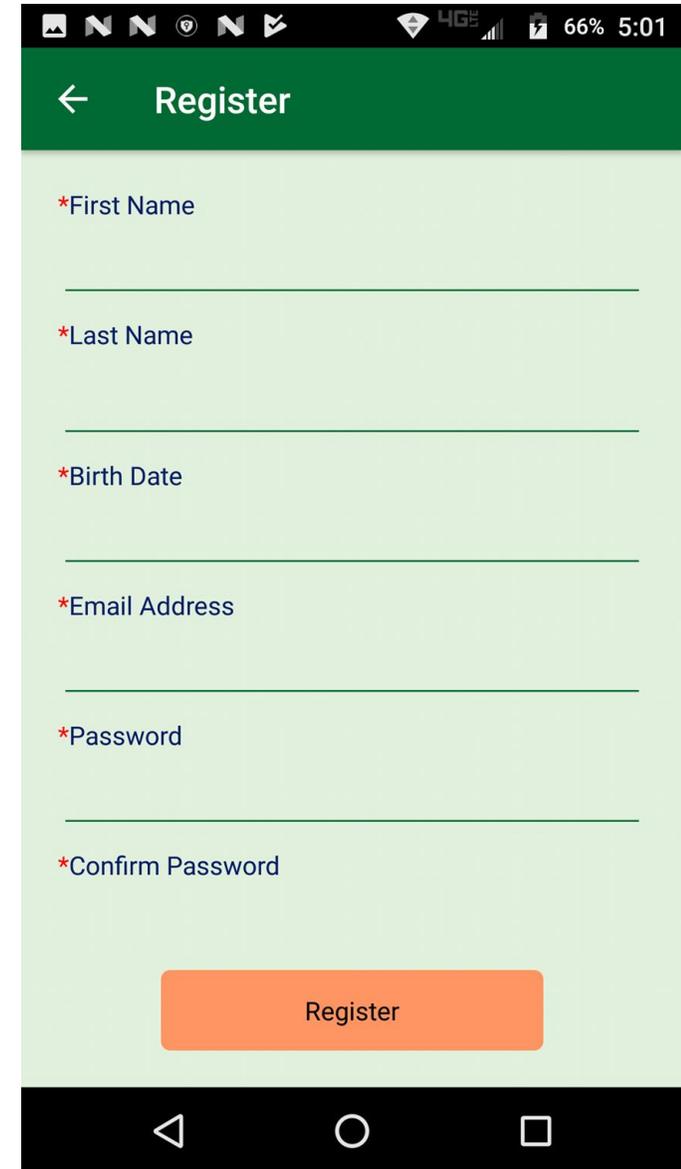
< Login Am I Eligible ?



You appear to be eligible for WIC benefits

If you would like to create login account to WIC Connect, and schedule an appointment with a WIC Clinic please click on 'Register' Button OR contact your local WIC office to schedule an appointment.

Register



< Register

*First Name

*Last Name

*Birth Date

*Email Address

*Password

*Confirm Password

Register

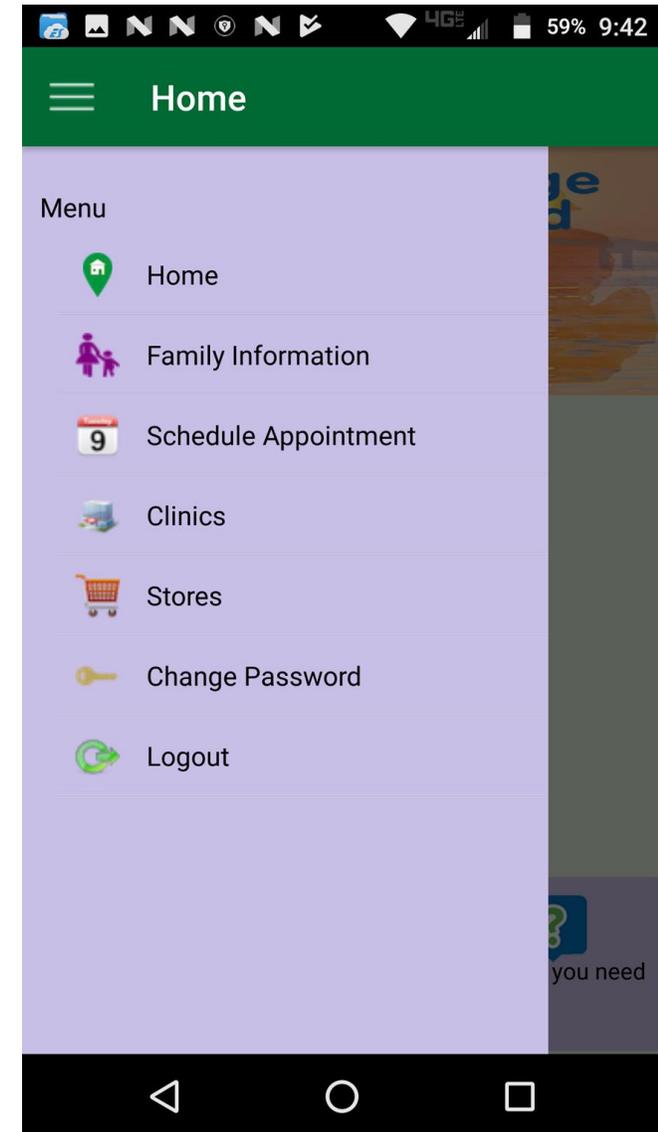
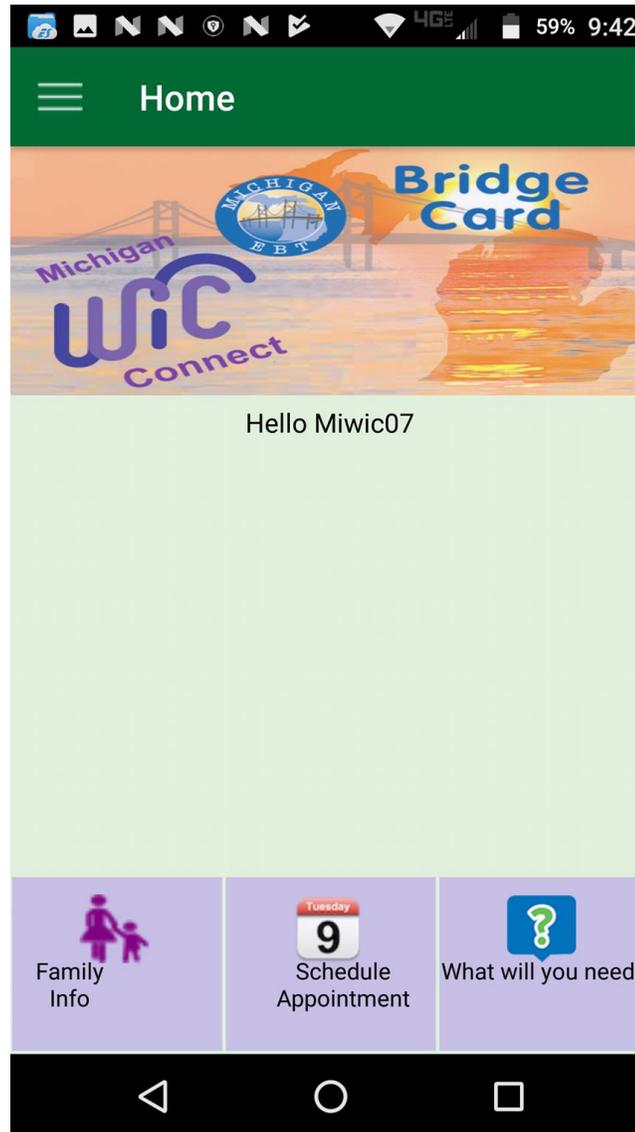
Home Screen

After registering as a prospective WIC client ,the home page screen displays the following options:

- Family information
- Schedule Appointment
- What will you need

Home Menu displays the following options:

- Home
- Family Information
- Schedule Appointment
- Clinics
- Stores
- Change Password
- Logout



Family Information

Family Information screen has been partitioned with the below five sections:

- Proxy Information
- Participant Information
- Address
- Phone
- Other

The screenshot shows a mobile application interface for 'Family Information'. At the top, there is a green header with a hamburger menu icon and the title 'Family Information'. Below the header, the screen is partitioned into five sections: 'Proxy Information' and 'Participant Information' (top row), and 'Address', 'Phone', and 'Other' (bottom row). The 'Participant Information' section is active and contains the following fields: '*First Name' with the value 'miwic07', '*Last Name' with the value 'test', 'Middle Initial' (empty), '*Birth Date' with the value '09/09/1999', and 'Email Address' with the value 'miwic07@gmail.com'. An orange 'Save' button is located at the bottom of the form. The status bar at the top of the phone shows various icons, signal strength, 4G LTE, 59% battery, and the time 9:43.

Family Information: Proxy Information

Proxy Information :

Add/ Update proxy Information from this screen .

Family Information

Proxy Information Participant Information

Address Phone Other

*First Name
miwic07

*Last Name
test

Middle Initial

*Birth Date
09/09/1999

Email Address
miwic07@gmail.com

Save

Proxy Information

Decline Proxy ?

Proxy 1

First Name proxy1

Middle Initial

Last Name proxy1

Proxy 2

First Name proxy2

Middle Initial M

Last Name proxy2

Save

Family Information: Participant Information

Participant Information :

Add/ Update participant Information from this screen .

Family Information

Proxy Information | Participant Information

Address | Phone | Other

*First Name
miwic07

*Last Name
test

Middle Initial

*Birth Date
09/09/1999

Email Address
miwic07@gmail.com

Save

If you need to add a child, select the “Add Child” button, fill in the information, and hit “ok”.

Participant Information

*I am →

Pregnant

Mother Breastfeeding

Mother Not Breastfeeding

Registering child only

Mother Details:

First Name

Last Name

Middle Initial

Birth Date MM/DD/YYYY

Add Child

Save

Add Child

*First Name

*Last Name

Middle Initial

*Birth Date

*Gender Select Gender Type →

Foster Status

Ok

Family Information: Address

Address:

Add/ Update Address Information from this screen .

Family Information

Proxy Information Participant Information

Address Phone Other

*First Name
miwic07

*Last Name
test

Middle Initial

*Birth Date
09/09/1999

Email Address
miwic07@gmail.com

Save

To select a city, hit the “show cities” button after filling in your zip code.

Address

*Street Address

Street 1

Street 2

Zip Code Show Cities

State

*Mailing Address

Same As Street Address

Street 1

Street 2

Zip Code Show Cities

Save

Select City

- Algonac, MI
- Russell Island, MI
- Pearl Beach, MI
- Clay, MI

Family Information: Phone

Phone:

Add/ Update Contact Information from this screen .

Family Information

Proxy Information Participant Information

Address Phone Other

*First Name
miwic07

*Last Name
test

Middle Initial

*Birth Date
09/09/1999

Email Address
miwic07@gmail.com

Save

Family Information Phone

No Phone?

Add Phone

Phone Number: 6034563451 Phone Type: Cell
Preferred: No Call: Text Msgs:

Phone Number: 3456777888 Phone Type: Cell
Preferred: No Call: Text Msgs:

Phone Number: 6034563452 Phone Type: Cell
Preferred: No Call: Text Msgs:

Save

Add Phone

*Phone
6034563451

*Phone Type
Cell Phone

Select Phone Type →

Is Preferred

No Call

Receive Text Messages

Comment

Ok

Edit Phone

*Phone
6034563451

*Phone Type
Cell Phone

Is Preferred

No Call

Receive Text Messages

Comment
b

Delete Ok

There are various options in this screen:

- You can select “no phone” to indicate you do not have a phone.
- You can select the button “add phone” and enter the necessary information.
- You can select a phone that already exists and update or erase that phone.

Family Information: Other

Other:

Add/ Update Other Information from this screen .

Family Information

Proxy Information Participant Information

Address Phone Other

*First Name
miwic07

*Last Name
test

Middle Initial

*Birth Date
09/09/1999

Email Address
miwic07@gmail.com

Save

Other

*Family Size Enter Family Size

Migrant ? (Check if 'Yes')

Homeless ? (Check if 'Yes')

Translator Required ? (Check if 'Yes')

Disability Accomodations Needed ? →

*Primary Language →

Save

Select Disability

Forms assistance

Hearing impaired

Mentally challenged

Other

Physical disability

Reading assistance

Speech impaired

Visually impaired

Save

Family Information: Other(..)

Other:

Add/ Update Other Information from this screen .

The screenshot shows a mobile application interface for the 'Other' section. At the top, there is a green header with a back arrow and the title 'Other'. Below the header, the form contains several fields: a red asterisk followed by 'Family Size' and a text input field with the placeholder 'Enter Family Size'; three checkboxes for 'Migrant ? (Check if 'Yes')', 'Homeless ? (Check if 'Yes')', and 'Translator Required ? (Check if 'Yes')'; and a text field for 'Disability Accomodations Needed ?' with a right-pointing arrow. A horizontal line separates this section from the next, which is labeled with a red asterisk and 'Primary Language', also followed by a right-pointing arrow. At the bottom of the form is an orange 'Save' button. The status bar at the top shows 59% battery and 9:45.

The screenshot shows a mobile application interface for the 'Select Language' dialog. At the top, there is a green header with a back arrow and the title 'Select Language'. Below the header, there is a list of language options: English, Spanish, Arabic, French, Korean, Russian, Vietnamese, and Other. The status bar at the top shows 59% battery and 9:45.

Family Information: Other(..)

Other:

Add/ Update Other Information from this screen .

Translator Required ? (Check if 'Yes')

Disability Accomodations Needed ?

Hearing impaired →

*Primary Language

English →

Program Referred From

Children's Hospital of Michigan and Metobolic Clinic →

Save

Hats and Wigs

Children's Hospital of Michigan and Metabolic Clinic

Churches

Community Mental Health & Mental Health Services

Crisis Centers

CSFP/Focus: Hope

Children's Special Health Care Services (CSHCS)

Child Support Services

College student services

Credit Unions

Dental

Department of Human Services (DHS)

Doctor

Schedule Appointment

View details on upcoming appointments.

The Appointments screen displays:

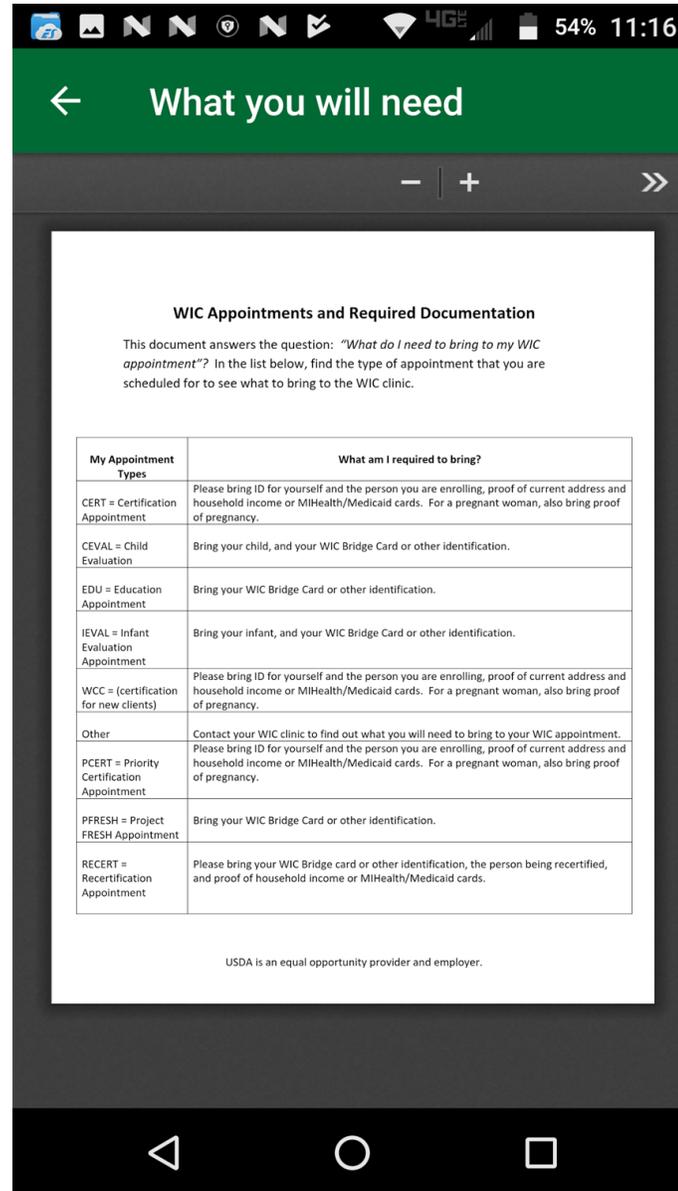
- The clinic where the appointment is scheduled, including telephone number and address.
- Names of each participant in the family who has an appointment scheduled.
- Date and time of each appointment.
- An information(i) icon which gives you the list of required documentation information to carry for an appointment.

You are also able to request an appointment, by filling in the information shown on the right.

The screenshot shows a mobile application interface for scheduling an appointment. At the top, there is a dark green header with a hamburger menu icon on the left and the title "Schedule Appointment" in white. Below the header, the main content area has a light green background. It starts with a red asterisk followed by the text: "*When would you like to come in for an appointment? (Search for an available appointment between these dates.)". Below this, there are two input fields: "Start Date" with the value "01/23/2018" and "End Date" with the value "01/23/2018". Underneath these fields are three purple buttons labeled "Morning", "Afternoon", and "Any time". Below the buttons, there is another red asterisk followed by the text: "*Select a clinic (miles show how far from you)". Underneath this is a "Select Clinic" label followed by a right-pointing arrow. At the bottom of the form is a large orange button labeled "Search". The top of the screen shows a status bar with various icons and the time "9:47". The bottom of the screen shows the Android navigation bar with back, home, and recent apps icons.

What will you need ?

What will you need ? Screen gives you the details of the required documentation to bring for the specific appointment types.



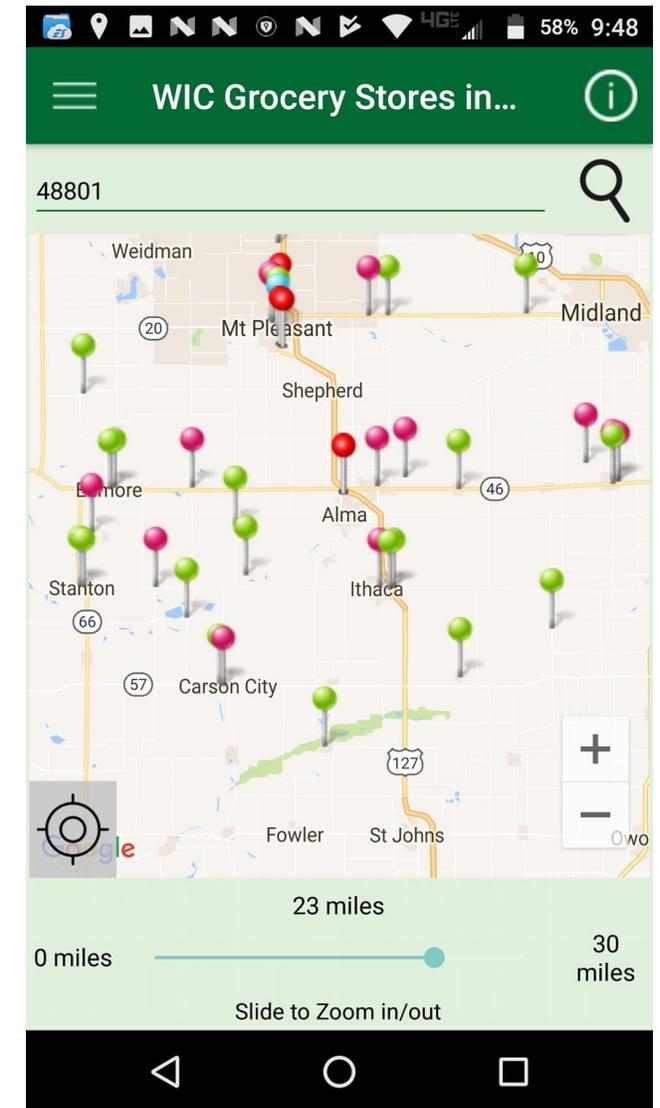
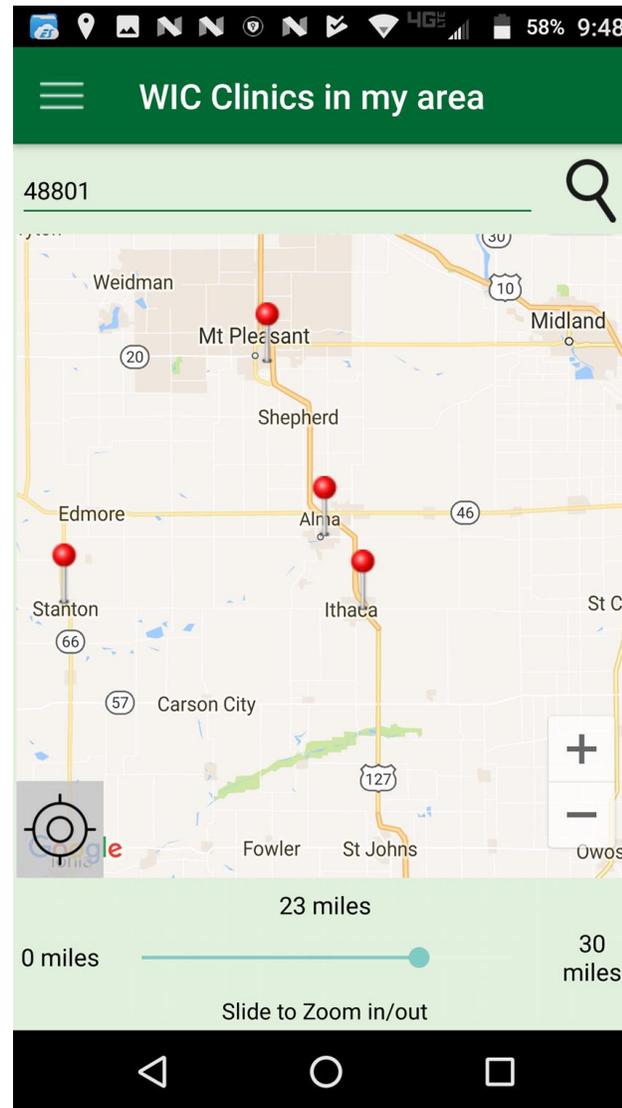
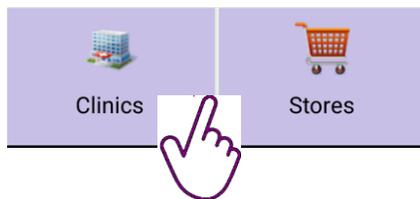
Clinics and Stores

Access Clinic information and locate other WIC Clinics around you on the Clinics screen.

Find out where to shop on the Vendor screen.

View address and phone number by selecting each pin on the map.

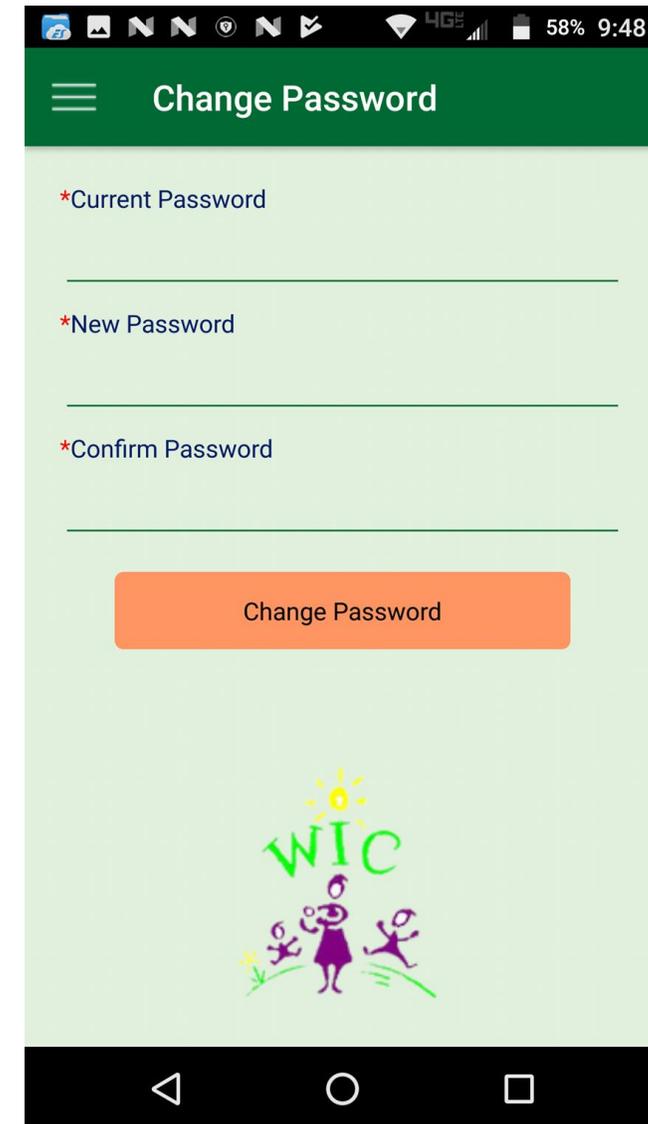
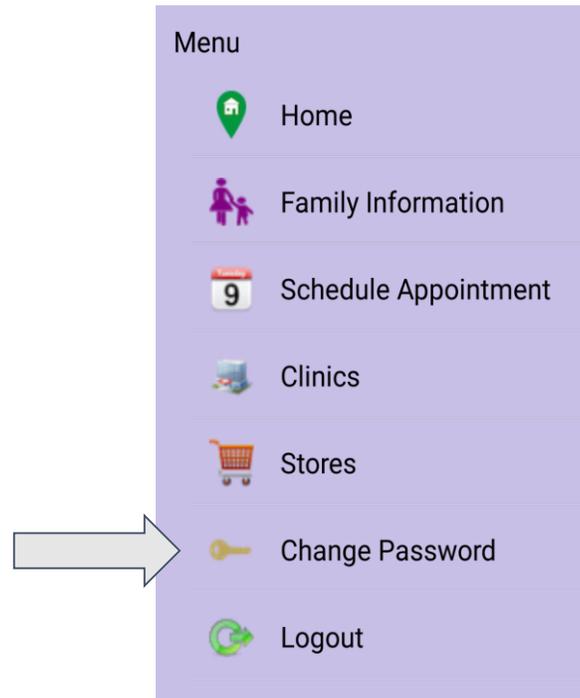
Expand or limit your search criteria by using the address search or simply by zooming in or out at the bottom of the screen.



Change Password

Use the Change Password screen to update an existing password.

You just need to enter your current password, your new password, and a confirmation of the new password in order to change it.



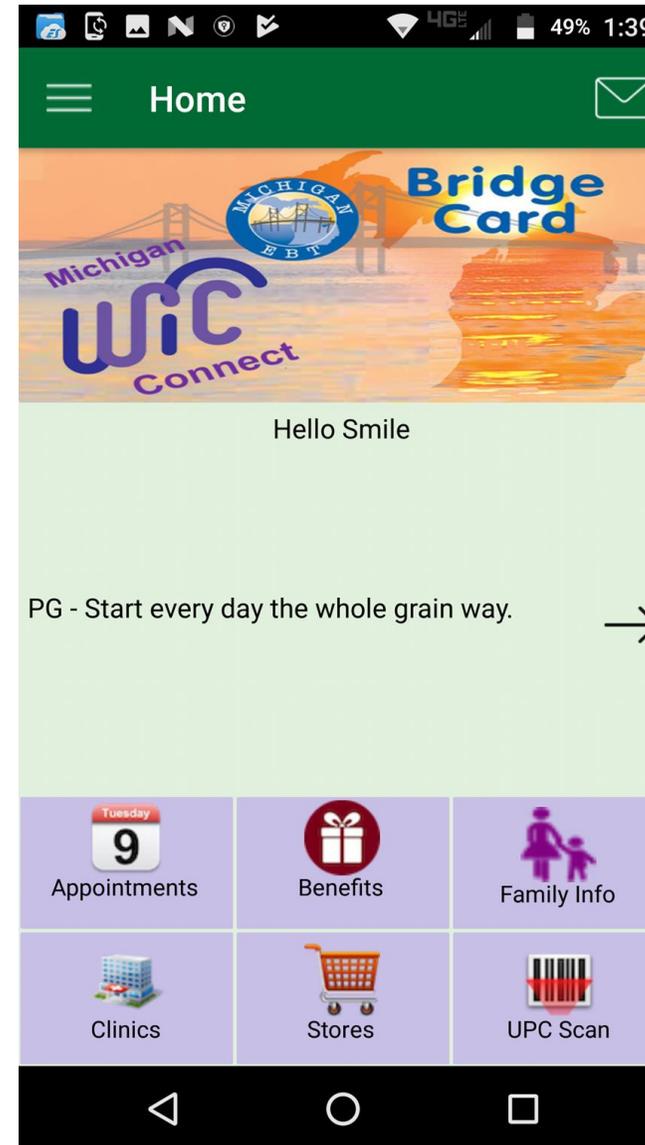
WIC Client



Home Screen

After registering/Login as Existing-WIC client ,the home page screen displays the following options:

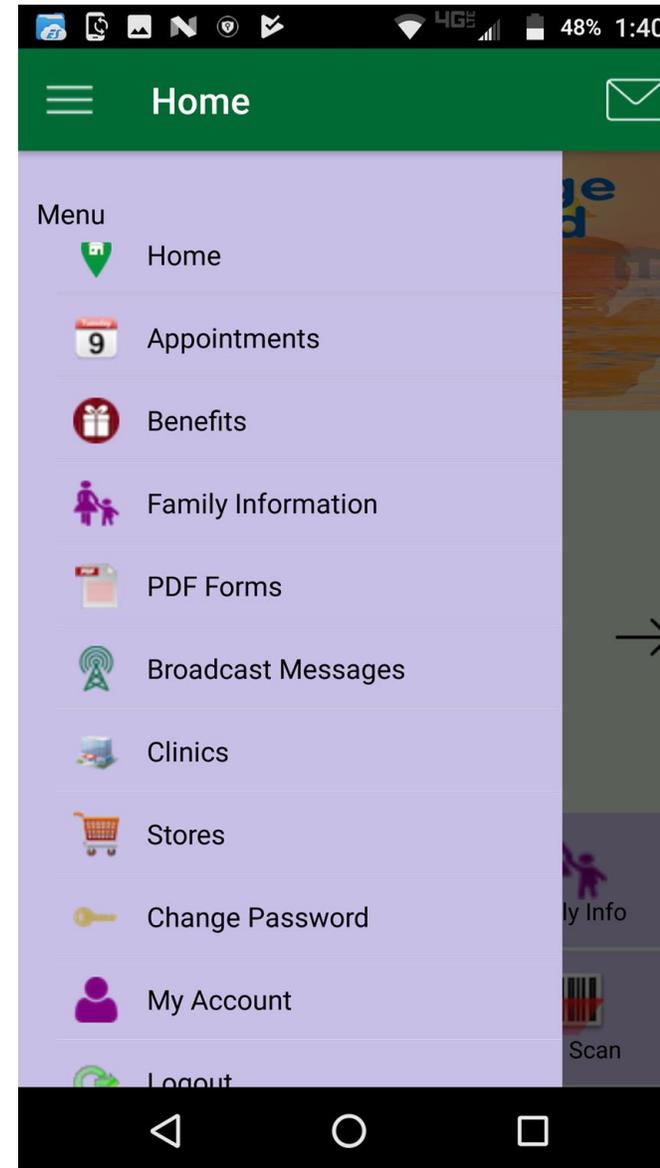
- Appointments
- Benefits
- Family Info
- Clinics
- Stores
- UPC Scan



Menu screen

After registering/Login as Existing-WIC client ,the menu displays the following options:

- Home
- Appointments
- Benefits
- Family Information
- PDF Forms
- Broadcast Messages
- Clinics
- Stores
- Change Password
- My Account
- Logout



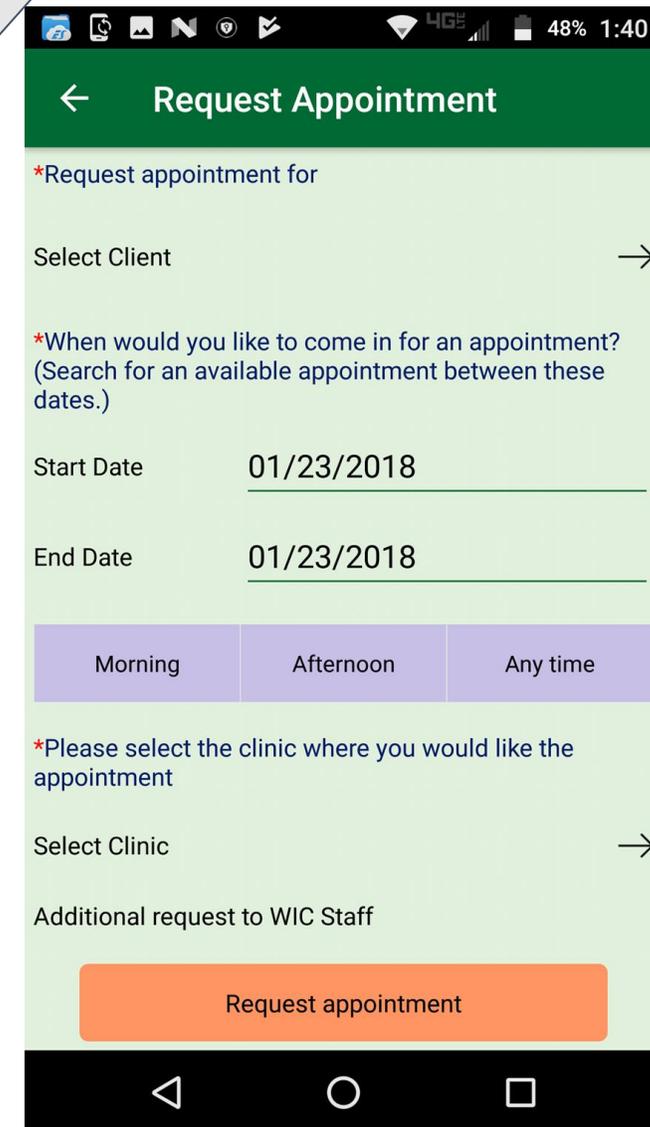
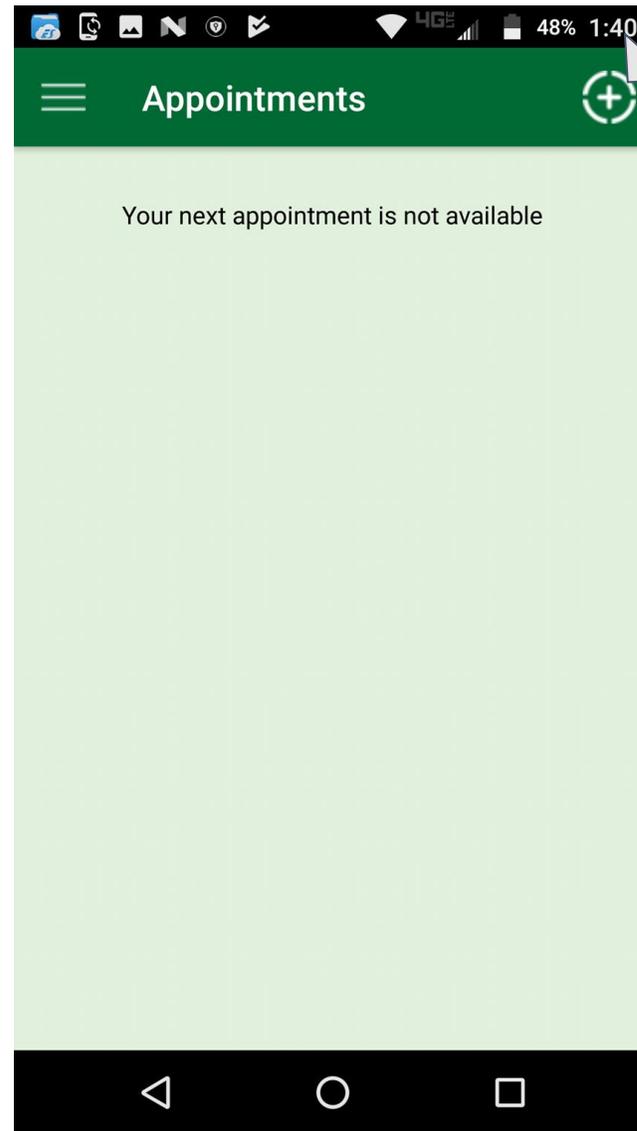
Appointments

Request for an Appointment
from this screen :

Select a Client

Select appointment Date /Time

Select Clinic



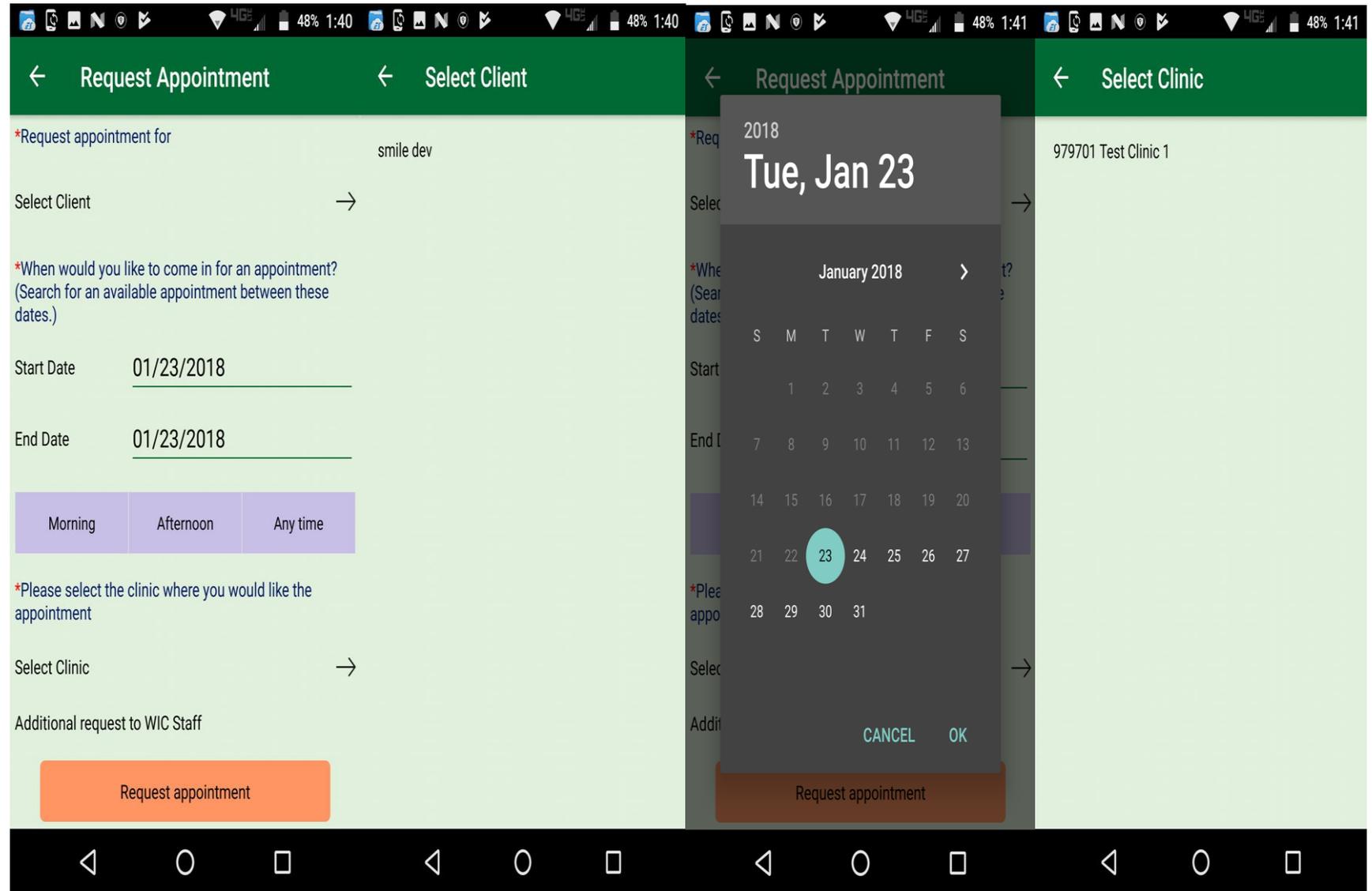
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Request for an Appointment
from this screen :

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Select Clinic



Appointments

View details on upcoming appointments.

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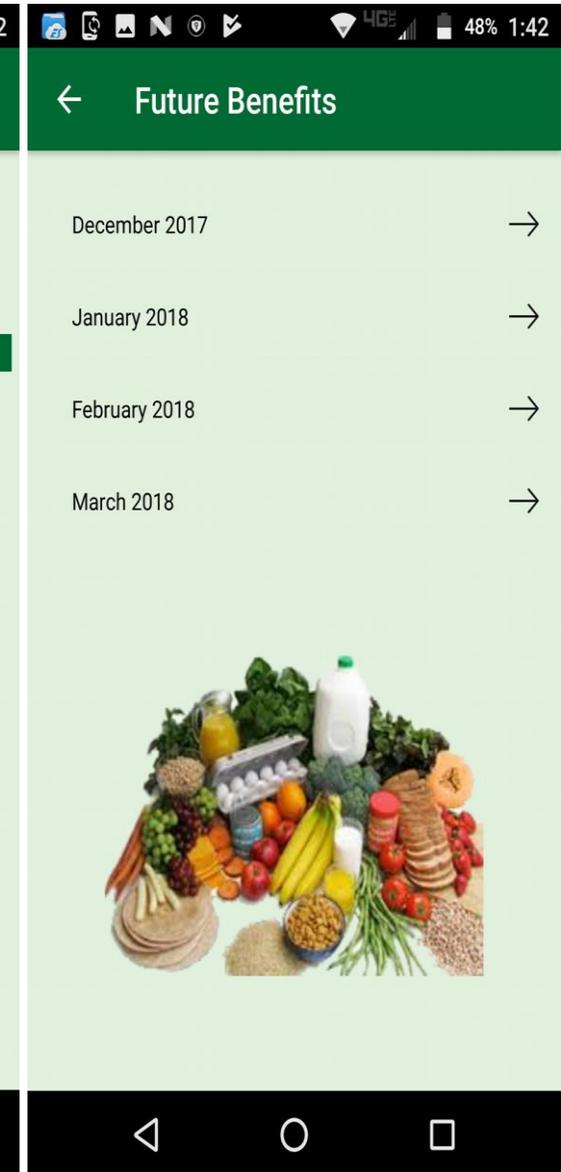
- The clinic where the appointment is scheduled, including telephone number and address.
- Names of each participant in the family who has an appointment scheduled.
- Date and time of each appointment.
- An information(i) icon which gives you the list of required documentation information to carry for an appointment.



Benefits

View balance and other benefit information for current and future benefits.

Navigate back and forth between current and future benefits using the arrows, or right with your finger. buttons on the bottom of the screen, or by swiping left or right. View details for each food item by selecting the icon.



Family Information

View WIC Client Family Information screen:

- Only Email Address field is editable in this screen .

Family Information

Proxy Information Participant Information

Address Phone Other

*First Name
miwic03

*Last Name
test

Middle Initial

*Birth Date
09/09/1999

Email Address
miwic03@gmail.com

Save

Family Information: Proxy Information

Proxy Information :

Add/ Update proxy Information from this screen .

Family Information

Proxy Information Participant Information

Address Phone Other

*First Name
miwic07

*Last Name
test

Middle Initial

*Birth Date
09/09/1999

Email Address
miwic07@gmail.com

Save

Proxy Information

Decline Proxy ?

Proxy 1

First Name proxy1

Middle Initial

Last Name proxy1

Proxy 2

First Name proxy2

Middle Initial M

Last Name proxy2

Save

Family Information: Participant Information

View WIC Client Participant Information screen:

- All fields are Read-Only, cannot make any updates on this screen.

The screenshot shows the 'Family Information' screen with the 'Participant Information' tab selected. The form contains the following fields:

- *First Name: miwic07
- *Last Name: test
- Middle Initial: (empty)
- *Birth Date: 09/09/1999
- Email Address: miwic07@gmail.com

A 'Save' button is located at the bottom of the form. A grey arrow points to the 'Participant Information' tab.

The screenshot shows the 'Participant Information' screen. The status is '*I am Mother Breastfeeding'. The 'Mother Details' section includes:

- First Name: mom1
- Last Name: mom1
- Middle Initial: (empty)
- Birth Date: 09/09/1999

Below this, there are two rows of child information:

First Name:	child1	Last Name:	child1	→	
DOB:	12/12/2016	Foster:	<input type="checkbox"/>	Gender:	F
First Name:	child2	Last Name:	child2	→	
DOB:		Foster:		Gender:	

The screenshot shows the 'View Child' screen. The details for the child are:

- *First Name: child1
- *Last Name: child1
- Middle Initial: (empty)
- *Birth Date: 12/12/2016
- *Gender: Female
- Foster Status:

Family Information: Address

Address:

Add/ Update Address Information from this screen .

Family Information

Proxy Information Participant Information

Address Phone Other

*First Name
miwic07

*Last Name
test

Middle Initial

*Birth Date
09/09/1999

Email Address
miwic07@gmail.com

Save

To select a city, hit the “show cities” button after filling in your zip code.

Address

*Street Address

Street 1

Street 2

Zip Code Show Cities

State

*Mailing Address

Same As Street Address

Street 1

Street 2

Zip Code Show Cities

Save

Select City

- Algonac, MI
- Russell Island, MI
- Pearl Beach, MI
- Clay, MI

Family Information: Phone

Phone:

Add/ Update Contact Information from this screen .

The screenshot shows the 'Family Information' screen with a green header and a purple navigation bar. The 'Phone' tab is selected. Fields include: Proxy Information, Participant Information, Address, Phone, Other, *First Name (miwic07), *Last Name (test), Middle Initial, *Birth Date (09/09/1999), and Email Address (miwic07@gmail.com). A 'Save' button is at the bottom.

The screenshot shows the 'Family Information Phone' screen with a green header. It has a 'No Phone?' checkbox and an 'Add Phone' button. Below is a list of phone numbers with options for Preferred, No Call, and Text Msgs. A red circle highlights the right arrow next to the first phone number. A 'Save' button is at the bottom.

The screenshot shows the 'Add Phone' screen with a green header. It has fields for Phone Number, Phone Type, Is Preferred, No Call, and Receive Text Messages. An 'Ok' button is at the bottom.

The screenshot shows the 'Edit Phone' screen with a green header. It has fields for Phone Number, Phone Type, Is Preferred, No Call, and Receive Text Messages. 'Delete' and 'Ok' buttons are at the bottom.

There are various options in this screen:

- You can select “no phone” to indicate you do not have a phone.
- You can select the button “add phone” and enter the necessary information.
- You can select a phone that already exists and update or erase that phone.

Family Information: Other

Other:

Add/ Update Other Information from this screen .

Family Information

Proxy Information Participant Information

Address Phone Other

*First Name
miwic07

*Last Name
test

Middle Initial

*Birth Date
09/09/1999

Email Address
miwic07@gmail.com

Save

Other

*Family Size Enter Family Size

Migrant ? (Check if 'Yes')

Homeless ? (Check if 'Yes')

Translator Required ? (Check if 'Yes')

Disability Accomodations Needed ? →

*Primary Language →

Save

Select Voter Code

Yes, I would like to register

No, thank you

No, registered at present address

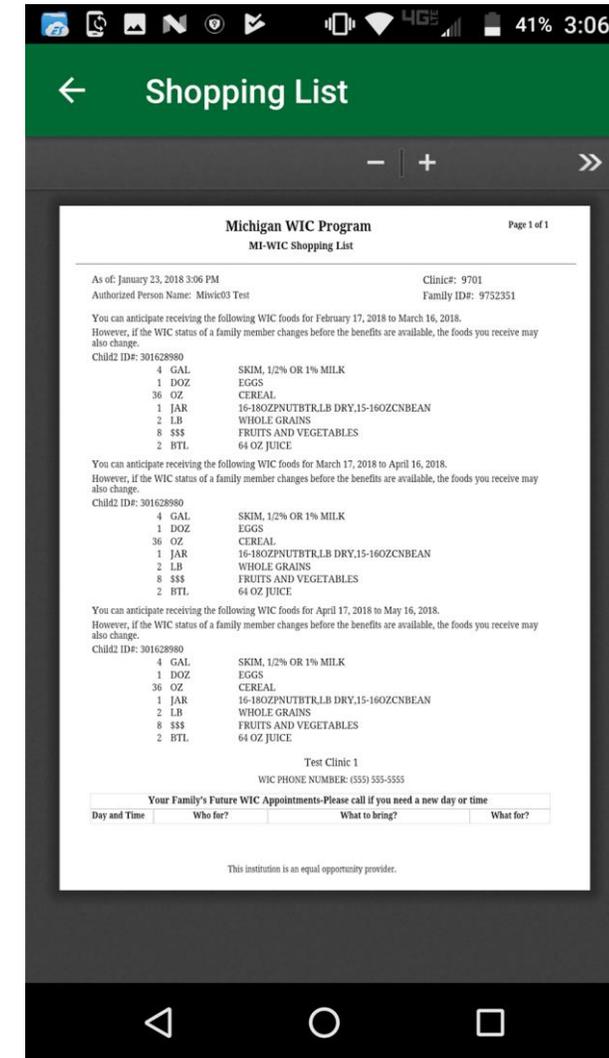
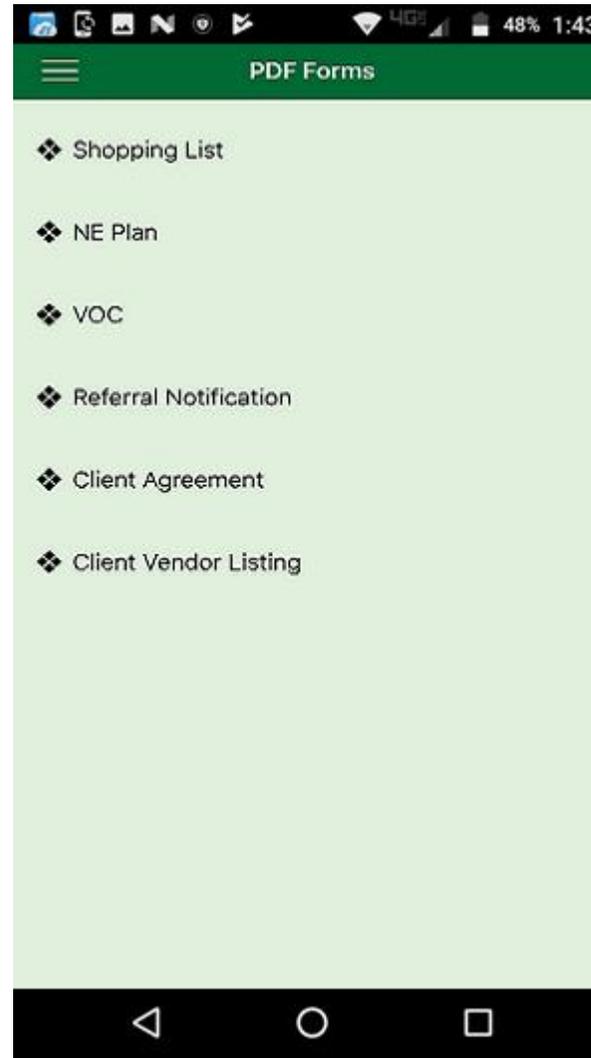
I would like to change my address

Under age 18

PDF Forms

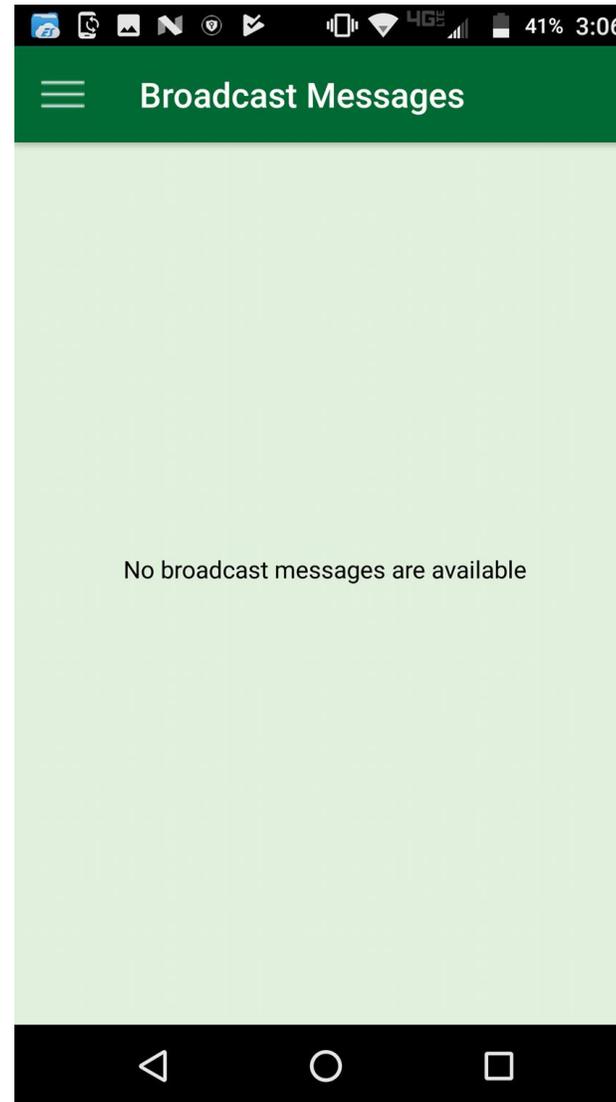
PDF Forms screen prints the following for the family :

- Shopping list
- NE Plan
- VOC
- Referral Notification
- Client Agreement
- Client Vendor Listing



Broadcast Messages

Broadcast messages for the family would be displayed in this screen.



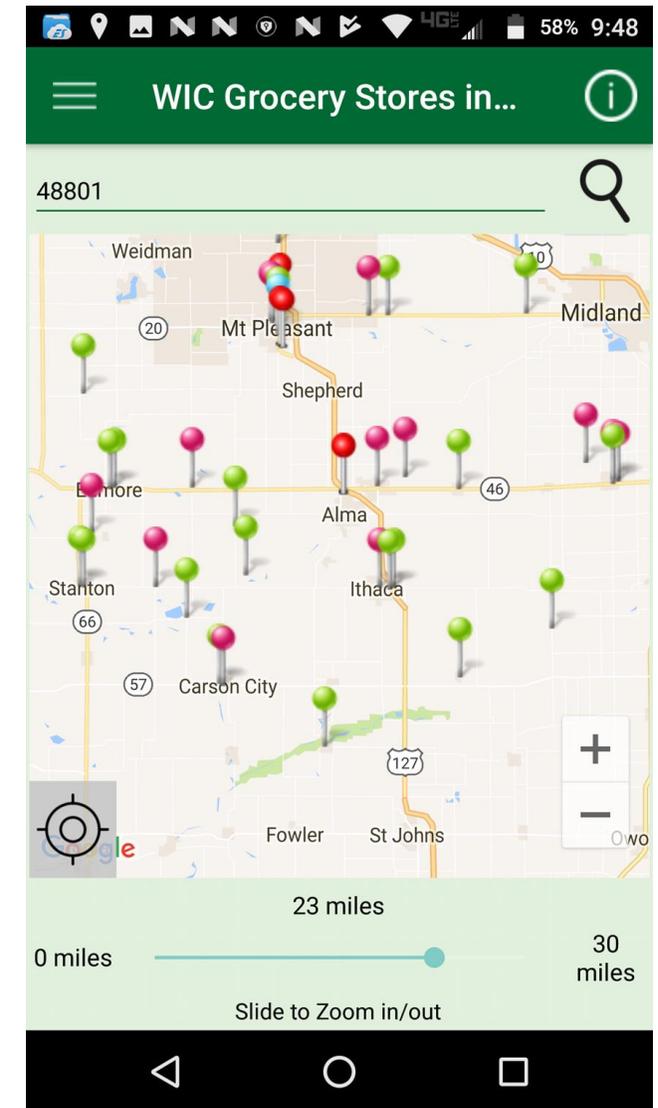
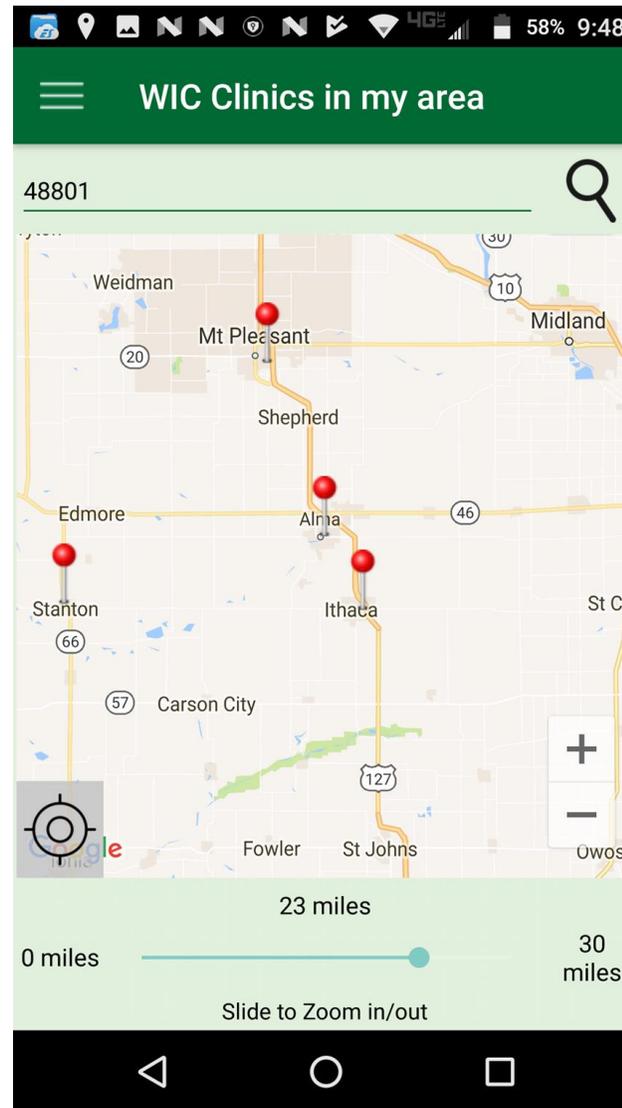
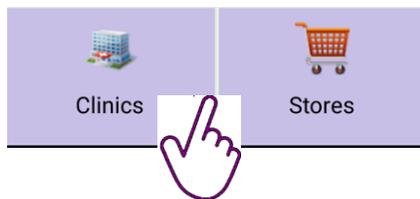
Clinics and Stores

Access Clinic information and locate other WIC Clinics around you on the Clinics screen.

Find out where to shop on the Vendor screen.

View address and phone number by selecting each pin on the map.

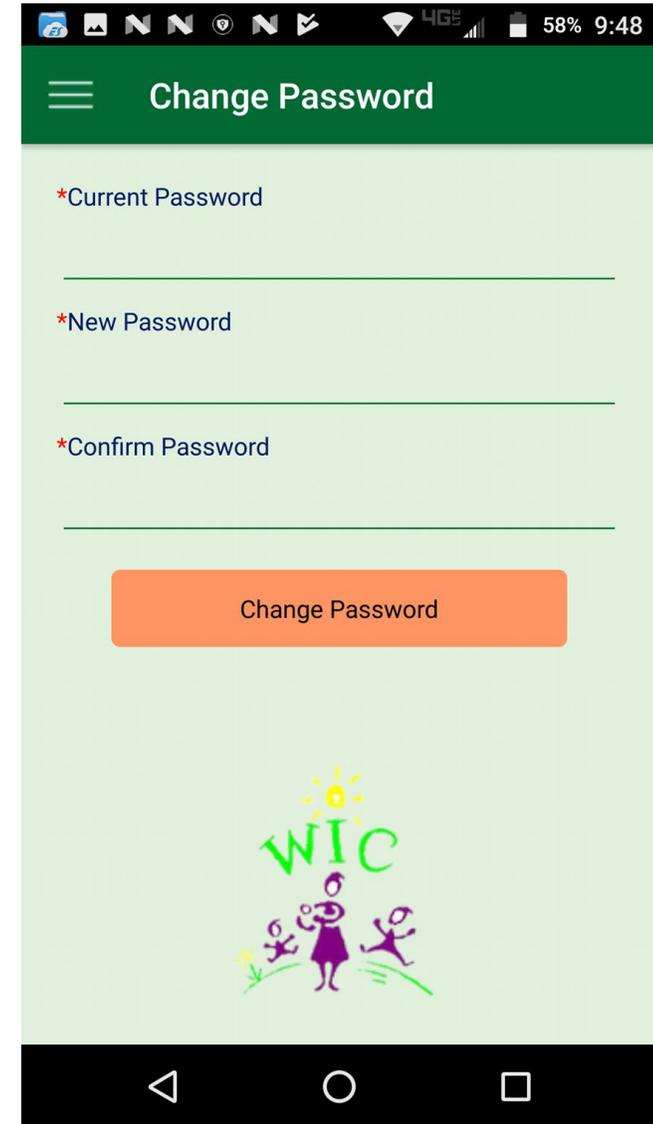
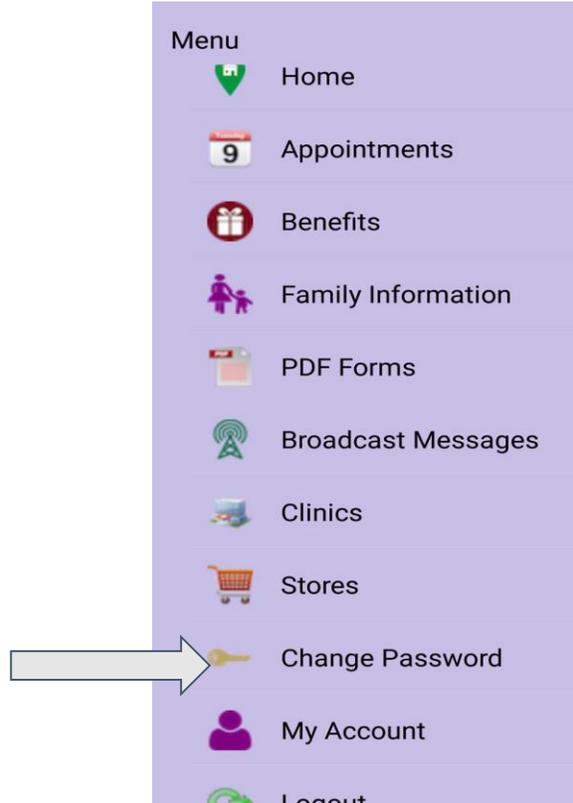
Expand or limit your search criteria by using the address search or simply by zooming in or out at the bottom of the screen.



Change Password

Use the Change Password screen to update an existing password.

You just need to enter your current password, your new password, and a confirmation of the new password in order to update it.

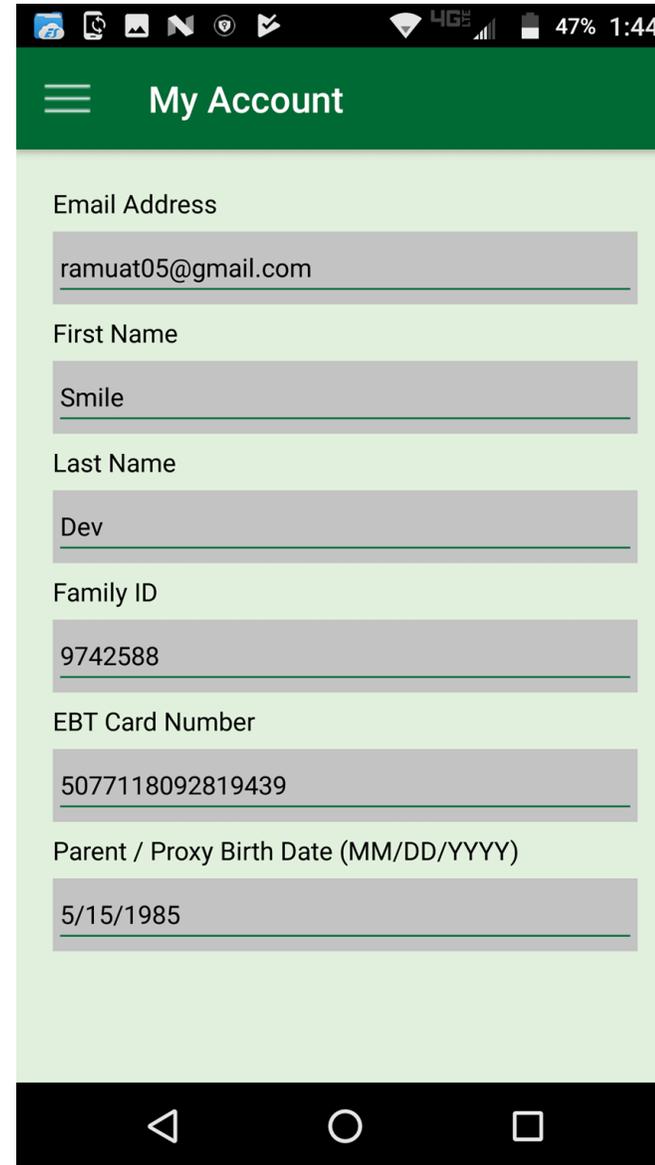


My Account

My Account screen displays the following family account details :

- Email Address
- First Name
- Last Name
- Family ID
- EBT Card Number
- Parent/Proxy Birth Date(MM/DD/YYYY)

You are not able to change this information.



The screenshot shows a mobile application interface for 'My Account'. The screen has a green header with a hamburger menu icon and the title 'My Account'. Below the header, there are several input fields with labels and values:

Field Label	Value
Email Address	ramuat05@gmail.com
First Name	Smile
Last Name	Dev
Family ID	9742588
EBT Card Number	5077118092819439
Parent / Proxy Birth Date (MM/DD/YYYY)	5/15/1985

The bottom of the screen shows the standard Android navigation bar with back, home, and recent apps buttons.